

Privacy Policy

Last Updated: 25-10-2023

Introduction

Park Mansion ("we," "us," or "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy outlines the types of information we collect, how we use and protect that information, and your choices regarding your personal information when you visit our website (<https://www.parkmansion.amsterdam>) or engage with our hotel services located at Vossiusstraat 15, 1017 AC in Amsterdam.

By using our website or providing us with your personal information, you consent to the practices described in this Privacy Policy. Please take a moment to review this policy to understand how we collect, use, and protect your data.

1. Information We Collect

We collect various types of information to provide and improve our services. This may include:

a. Personal Information:

- Name
- Contact information (email address, phone number, and mailing address)
- Payment information (credit card details)
- Passport or identification information (for registration purposes)

b. Non-Personal Information:

- Usage data, such as the pages you visit, the date and time of your visit, and your IP address
- Information provided voluntarily in feedback, surveys, or reviews
- Cookies and similar technologies as described in our Cookies Policy

2. How We Use Your Information

We use your information for various purposes, including but not limited to:

- Processing Reservations:** To facilitate and process your hotel reservations.
- Providing Services:** To provide you with the services you request during your stay.
- Communication:** To send you important information related to your reservation and to respond to your inquiries.
- Marketing:** To send you promotional offers, newsletters, and updates about our services. You can opt out of marketing communications at any time.

e. Legal Compliance: To comply with applicable laws and regulations.

3. Sharing Your Information

We may share your personal information with third parties in the following situations:

a. Service Providers: We may share your information with third-party service providers who assist us in delivering our services, such as payment processors, marketing agencies, and IT providers.

b. Legal Obligations: We may disclose your information in response to a legal request or when required by law, regulation, or government authorities.

c. Business Transactions: In the event of a merger, acquisition, or other corporate transaction, your information may be transferred to the new entity.

4. Cookies and Similar Technologies

We use cookies and similar technologies to enhance your online experience. For detailed information on how we use cookies, please refer to our Cookies Policy.

5. Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, or destruction. However, no data transmission over the internet is completely secure, and we cannot guarantee the security of information shared online.

6. Your Rights

You have the right to access, update, correct, or delete your personal information, subject to certain exceptions provided by law. If you have any questions or would like to exercise your rights, please contact us using the information provided below.

7. Changes to this Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal or regulatory reasons. Any changes will be posted on our website, and the "Last Updated" date will be revised accordingly.

8. Contact Us

If you have any questions or concerns about our Privacy Policy or your personal information, please contact us at:

Park Mansion
Vossiusstraat 15

1017 AC Amsterdam
Email: info@parkmansion.amsterdam
Phone: +316 24 81 19 56

We are committed to addressing your inquiries and concerns promptly.

By using our website or services, you acknowledge that you have read and understand this Privacy Policy and consent to the practices described herein.